



**welwyn
roofbox**
hire 01438 289030

Pre - Trip Tips from Welwyn Roofbox Hire

Hi, so you've confirmed your booking with us and it's time to give some thought to your trip. Personal experience as well as anecdotal feedback from previous hirers has provided the basis for many of these points, but of course this list isn't exhaustive and we're always grateful to get additional input from you to ensure that we can continue to expand upon it.

Travel Plans

Travelling abroad? Ensure that you advise your ferry operator/Eurotunnel about your extra height as you cannot assume that you'll be boarded without pre-advicing them

Eurotunnel passenger services allocate only about 20% of their space to vehicles higher than 1.85m

Also check out our website [HERE](#) where there are links to many resources regarding travel within Europe



Underground French Supermarket car parks are notorious for height changes within the car park. Be aware and do not make assumptions! Three families have had to remove the Roofbox within the car park and carry it out

Heading to/through **Rouen**? A beautiful city but watch out for the low-level narrow underpasses in the city centre. **#AVOID**

French expressways—look out for the overhead barriers at the toll booths. Use the lorry lane

Stopping overnight at a campsite en-route back to a ferry port? Double check that the access won't be restricted when you are trying to get away for an early start in the morning



Assume that **car parks** are off limits unless you double **double** check the height first. We've come across some seaside towns have car parks specifically for Motorhomes etc. which are ideal

Going Skiing? Ensure you check local resort rules/laws regarding snow tyres and snow chains

Packing your Thule roofbox

Don't plan to use **suitcases** unless you have room to spare – they're not great in roofboxes

Soft bags, holdalls, rucksacks, laundry bags and double bagged bin bags are much better at maximising your space and to an extent are compressed by the lid of the roofbox



It's essential though that your roofbox is **never packed to excess** both in terms of weight (75kg) & volume. Whilst the roofbox is designed to a very high specification by Thule, excessive stress on the lid from within could affect the performance of the interior locking mechanism.

For additional convenience, we now hire out Thule's tailor made bags. [CLICK HERE](#) to find out more. Please contact us for a quote. We can also source these on your behalf if you'd rather purchase.

All our roofboxes are rated to **75KG**, the roofbars to 100KG. We will endeavour to tell you if your roof has a lower rating but please check if you are at all unsure. This will often apply to smaller cars or those with a panoramic roof

If you have access to a vacuum cleaner at the far end of your journey, consider vacuum packing larger items such as towels and bedding

Try to strike a good balance of items between car & roofbox . Avoid over- loading the car's main cabin as it's dangerous to passengers in the event of an accident :(



High car, short legs? One of these might come in handy

Insurance

We're very occasionally asked about car insurance and if you should advise your own insurer that you are hiring a roofbox. As the roofbox and fittings are your responsibility during the period of the hire you should double check with your insurer if there is any doubt in your mind. We have found in most cases they are classed as "accessories" and are not an issue. In a few cases, Insurers have made an amendment to the policy and made a small admin charge for the privilege.

We ourselves are fully insured in regards of Public, Product & Employer Liability. This does **not** extend to the roofbox whilst on hire.

Photos on tour

Looking ahead, we're always interested to get photos of our roofboxes in different places. We've featured some of these photos in emails and on our website in the past. The photo doesn't have to be unique, whacky or professional looking but we'd be grateful of any you may wish to share. And don't worry if the number plate happens to be visible, we **guarantee** that it will be removed before being used in any format.

Tyre pressure — ensure that you check what changes you may need to make to your tyre pressure to reflect the additional weight allowing not only for the roofbox, but the items loaded in there and the car itself!

Security

We only use Thule products as we believe their roofbox products to be the best.

Your roofbox will be from the **Motion or XT Range** as they provide outstanding performance and security including dual sided opening, 75KG UDL (universally distributed load), 2 locks, a central locking system incorporating 6 additional locking points, Power Click technology and extensive safety testing.

All roofboxes are also provided with three **luggage straps** to help secure the internal load in place.

If you have hired cycle carriers, you may want to consider utilising a **cycle lock** for your bikes as well to further increase security

Whilst these roofboxes provide good security, a determined thief will not be deterred so **never leave valuables** in your roofbox whilst unattended.

Want to know more about Thule's products, [CLICK HERE](#)

We genuinely want your hire of one of our roofboxes to be a completely hassle free experience. The information above is shared in order that you can benefit from the knowledge that we and our customers have already gained. However if you've any questions at all about any aspect of your upcoming hire please don't hesitate to contact us to discuss.

Kind Regards,

The Team at Welwyn Roofbox Hire

Welwyn Roofbox Hire



T: 01438 289030
E: info@welwyn-roofbox.co.uk
W: www.welwyn-roofbox.co.uk

